

Relationship Between Implementation of Discharge Planning and Patient Satisfaction Among Adult Inpatients

Ocktarianti Kiki¹, Istianah¹, Mokh Sandi Haryanto¹, Albert Manggading Hutapea²

¹Department of Nursing Science, Sekolah Tinggi Kesehatan Rajawali

² Department of Pharmacy, Universitas Advent Indonesia

Abstract

Discharge Planning is a dynamic and systematic process for assessment, preparation, and coordination undertaken to facilitate and monitor health services before and after discharge. The objective of this study is to know the relationship between the implementation of discharge planning to patient satisfaction among adult inpatients. The analytical cross sectional approach was used through purposive sampling. The subjects of this research were 78 ward patients. Implementation of discharge planning was measured by a 25-question questionnaire (Cronbach's alpha = .98) and patient satisfaction by 20-question questionnaire. (Cronbach's alpha = .75) Data were analyzed using Chi-Square to test the level of significance at $\alpha = .05$. The result of the statistical analysis showed that 64.1% of the subjects indicated that the manner of the implementation of the discharge planning is categorized as *good enough* and 55.1 % of the subjects expressed not good satisfaction with the result of the program. The correlation between these two variables is 0.541 It is concluded that there is a significant correlation between the implementation of discharge planning to inpatient satisfaction.

Keywords: *implementation of discharge planning, satisfaction, inpatient adult class III*